

Low-stimulus visit

Practical information



Low-stimulus visit

Practical information

You are coming to Naturalis for a low-stimulus visit. Welcome! On this day and evening, we will provide a peaceful museum experience, with fewer visitors and adjusted stimuli. This document provides a step-by-step overview of what you can expect, so you can prepare for your visit.

In short

- Fewer visitors in the museum.
- Softer lighting and sounds.
- A quiet room to rest for a while.
- A calm welcome from trained staff.
- You can always take a break or go home early.
- You don't have to explain anything to staff.
If you do want to, you are of course welcome to do so.

Virtual museum

Would you like to take a look at the museum from the comfort of your own home? You can view the entire museum via the virtual museum:

www.naturalis.nl/en/virtualmuseum

Times

You can enter the museum from the time you have booked.

Low-stimulus day (families)

- Admission from 10:00 a.m.
- The museum closes at 5:00 p.m.

Low-stimulus evening (16+)

- Admission from 6:30 p.m.
- The museum closes at 9:00 p.m.

You can leave at any time.

You do not need to notify us.



Shop

The museum shop is located on the ground floor. The shop is open during the day and in the evening, and remains open for half an hour after the museum closes.

Restaurant

- The restaurant is open during the day.
 - We only sell vegetarian products.
- During evening opening hours, a coffee corner is open, serving coffee, tea, and small snacks.

Accessibility

Naturalis is easily accessible for:

- Wheelchairs
- Small mobility scooters

You can borrow a wheelchair at the museum.
There are two elevators.
All stairs have handrails and resting points.

You may bring an assistance dog.
Other pets are not allowed.

Sound and light

- The music in the museum is soft.
- The lights in the Atrium (the large hall) and the workshops are dimmed.

Not all stimuli can be completely eliminated.

You may still:

- hear sounds from other visitors
- hear elevators
- see screens and videos

Are you sensitive to noise? Feel free to bring your own earplugs or headphones. If necessary, we also have them available for you.

Our building

Address:

Naturalis Biodiversity Center
Darwinweg 2
2333 CR Leiden

Are you coming by train?

Naturalis is about a 10-minute walk from Leiden Central Station.
Use this entrance:



Please note:

The revolving door moves automatically.
You do not need to push it.

Are you coming by car?

You can park behind the museum.

Parking lot address:

Mendelweg 2
2333 CS Leiden

- The barrier opens automatically.
- Parking costs €7.50.
- You can buy a parking ticket at the museum.
- The parking ticket is also your exit ticket.



After parking, use the entrance at the rear of the building.

Please note: The revolving door here also moves automatically.

In the museum

Het Atrium



The museum's main hall is called the Atrium.

On the ground floor, you will find:

- coat racks
- lockers
- toilets
- the shop
- the quiet room
- the information desk
- stairs and elevators

Lockers and coat racks

- You can hang your coat on a coat rack.
- You can use a locker.

You need a € 0.50 coin to use a locker.

You will get this coin back when you open the locker.



Don't have a coin?

There is a machine on the wall where you can withdraw a € 0.50 coin.

Restrooms

Restrooms are located on:

- the ground floor
- floor 3
- floor 5
- floor 9

Restrooms for people with disabilities are located on:

- the ground floor
- floor 9



Quiet room

Do you need some peace and quiet?

There is a quiet room on the ground floor.

- Here you can sit quietly for a while.
- There is a basket with objects to cope with stimuli.
- You can stay here as long as you need.

There may be other visitors present.

Information desk

There is an information desk on the ground floor.

You can ask any questions you may have here.

You can also always ask a member of staff in the museum.



Employees

Most Naturalis Employees:

- wear a white shirt
- with gray and red figures
- and a badge



Security guards wear:

- an ID badge
- a V-shaped pin

All employees have been instructed about the low-stimulus day and evening.

Entering the museum

From the ground floor, you can take:

- the stairs
- or the elevator

(Pictures on the next page)

There are staff members at the stairs and elevators. They will ask to scan your ticket.

Scanning takes a few seconds. Then you can proceed.

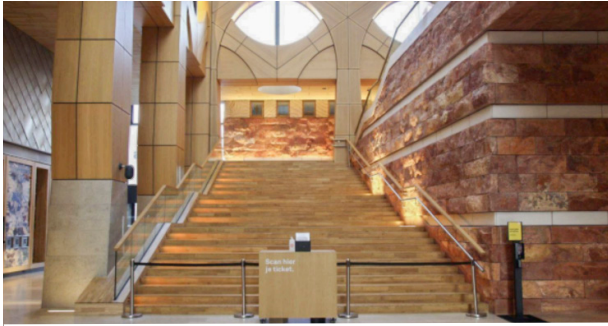
You can show your ticket:

- on your phone
- or bring a printed copy

Do you have a discounted ticket?

Then bring your discount card, such as:

- Museumkaart
- VriendenLoterij VIP card
- CJP card



Skeletons and mounted animals

At Naturalis, you can see skeletons and mounted animals.

- We do not kill animals.
- Most animals come from zoos.
- They died there of natural causes.
- The eyes of mounted animals are made of glass.

Our galleries

Naturalis is a large museum with nine exhibitions. It is not necessary to see everything at once.

We recommend choosing two or three galleries in advance.

Overview of galleries:



- **LiveScience** (ground floor)
About our scientists.
Real fossils are cleaned here.

This gallery has two floors. Are you unable to use the stairs? Ask a member of staff for assistance.



- **Life** (floor 2)
About animals.



- **Dinosaur age** (floor 3)
With our *T. rex* Trix.



- **Earth** (floor 3)
About gemstones, volcanoes, and earthquakes.



- **Ice age** (floor 5)
Featuring a mammoth, among other things.



- **Early humans** (floor 5)



- **Death** (floor 7)
About dying and extinction.



- **Evolution** (floor 5) **Please note:** touching the large stone causes flashes of light.



- **Seduction** (floor 7)
About flirting, sex, and young animals.



- **The forest of Suriname** (floor 7)
About the connection between nature and culture.

End of your visit

- During the day, the museum galleries close at 5 p.m.
- In the evening, the galleries close at 9 p.m.

Did you park your car?

Don't forget to buy a parking ticket at the desk.

Good to know

- You can always take a break.
- You can go home early.
- You don't have to explain anything.
- You can ask a member of staff for help.

Questions?

Do you have any questions about your visit?

Please send an email to:

tickets@naturalis.nl

We wish you a pleasant and peaceful experience at Naturalis.

See you soon!

